From:

sldnoreply@sl.universalservice.org Thursday, October 27, 2016 2:12 PM

Sent: To:

David Lerma

Subject:

SLD Inquiry #: 22-918239 Received

Thank you for using Submit a Question. This message serves as a receipt confirmation of your submission.

The case number for your submission is 22-918239.

Please refer to this case number in subsequent contacts regarding this issue. Note that we may need to ask you for additional information to completely answer your question or fulfill your request.

If you still have questions about this issue after you review our response, please call us at 1-888-203-8100. Please do not reply to this message or to our response, as replies go to an unattended mailbox.

If you have a new question or issue, please submit another question and we will create a new case number to address it.

If you need program information, you can visit the SLD web site at www.usac.org/sl.

Thank you.

Following is the information you submitted:

[FirstName]=David [LastName]=Lerma [JobTitle]=IT [EmailAddress]=dlerma@newamericaschoolnm.org [WorkPhone]=5755279085 [FaxPhone]=5755279153 [PreviousCaseNumber]=0 [FormType]=Invoice Extension [Owner]=DEADLINEEXTENSIONS [DateSubmitted]=10/27/2016 4:08:43 PM [AttachmentFlag]=N[Question2]=We would like to file an extension for our BEAR form, but we have not received a pin yet to do so online. We were told to submit a question in order to request our extension. May we do so?

C	ro	-	

portal@usac.org on behalf of EPC Application Administrator

<EPC.Application.Administrator@usac.org>

Sent:

Friday, October 28, 2016 1:20 PM

To:

David Lerma

Subject:

USAC Notification: New Customer Service Case Created



Hello,

The USAC Client Service Bureau has created the following case:

Description: Checking on the Invoice Deadline Extension on case 22-918239.

Priority: Medium

Created By: Cathy Carley

Received: 10/28/2016 3:19 PM EDT

Case Number: 130917

If the details of the case are not correct, you may view/modify the case record here or contact us by phone at (888) 203-8100.

Thank you.

Universal Service Administration Company

NOTE: Please do not reply to this email.

From:

portal@usac.org on behalf of EPC Application Administrator

<EPC.Application.Administrator@usac.org>

Sent:

Friday, October 28, 2016 1:21 PM

To:

David Lerma; David Lerma

Subject:

EPC Notification - Case #130917 has been modified



Hello,

Additional Information regarding case # 130917 has been provided. Please review the case and take appropriate action.

<u>Click here to view the case dashboard</u> Thank you,

Universal Service Administrative Company

NOTE: Please do not reply to this email.

From: Sent: sldnoreply@sl.universalservice.org Friday, October 28, 2016 1:50 PM

To:

David Lerma

Subject:

SLD Inquiry #: 22-918239 Received

Thank you for using Submit a Question. This message serves as a receipt confirmation of your submission.

The case number for your submission is 22-918239.

Please refer to this case number in subsequent contacts regarding this issue. Note that we may need to ask you for additional information to completely answer your question or fulfill your request.

If you still have questions about this issue after you review our response, please call us at 1-888-203-8100. Please do not reply to this message or to our response, as replies go to an unattended mailbox.

If you have a new question or issue, please submit another question and we will create a new case number to address it.

If you need program information, you can visit the SLD web site at www.usac.org/sl.

Thank you.

Following is the information you submitted:

 $[FirstName] = David \ [LastName] = Lerma \ [Title] = IT \ [EmailAddress] = dlerma@newamericaschoolnm.org \ [WorkPhone] = 5755279085 \ [FaxPhone] = 5755279153 \ [PreviousCaseNumber] = 22-918239 \ [DateSubmitted] = 10/28/2016 \ 15:50:28 \ [Question] = [AttachmentFlag] = N$ 

From: Sent: sldnoreply@sl.universalservice.org Friday, October 28, 2016 1:58 PM

To:

David Lerma

Subject:

SLD Inquiry #: 22-918239 Received

Thank you for using Submit a Question. This message serves as a receipt confirmation of your submission.

The case number for your submission is 22-918239.

Please refer to this case number in subsequent contacts regarding this issue. Note that we may need to ask you for additional information to completely answer your question or fulfill your request.

If you still have questions about this issue after you review our response, please call us at 1-888-203-8100. Please do not reply to this message or to our response, as replies go to an unattended mailbox.

If you have a new question or issue, please submit another question and we will create a new case number to address it.

If you need program information, you can visit the SLD web site at www.usac.org/sl.

Thank you.

Following is the information you submitted:

[FirstName]=David [LastName]=Lerma [Title]=IT [EmailAddress]=dlerma@newamericaschoolnm.org [WorkPhone]=5755279085 [FaxPhone]=5755279153 [PreviousCaseNumber]=22-918239 [DateSubmitted]=10/28/2016 15:58:11 [Question]=Additional information was requested for us to file an extension for our BEAR form: Below are the FRNs we would like to file the extension for: 1699075515 1699112793 1699113017 1699113230 FCC Form 471 161027832 If any additional information is needed, please let me know. My contact information is below: Name: David Lerma Position: IT Email: dlerma@newamericaschoolnm.org The New America School - Las Cruces 207 S. Main St. Office (575) 527-9085 Mobile (575) 640-4514 [AttachmentFlag]=N

From:

portal@usac.org on behalf of EPC Application Administrator

<EPC.Application.Administrator@usac.org>

Sent:

Friday, October 28, 2016 1:59 PM

To:

David Lerma

Subject:

USAC Notification: New Customer Service Case Created



Hello,

The USAC Client Service Bureau has created the following case:

Description: Called to add FRN to a previous case 22-918239.

Priority: Medium

Created By: Mattisa Harrison

Received: 10/28/2016 3:59 PM EDT

Case Number: 130962

If the details of the case are not correct, you may view/modify the case record <u>here</u> or contact us by phone at (888) 203-8100.

Thank you.

Universal Service Administration Company

NOTE: Please do not reply to this email.

From:

portal@usac.org on behalf of EPC Application Administrator

<EPC.Application.Administrator@usac.org>

Sent:

Friday, October 28, 2016 2:01 PM

To: Subject: David Lerma; David Lerma

EPC Notification - Case #130962 has been modified



Hello,

Additional Information regarding case # 130962 has been provided. Please review the case and take appropriate action.

<u>Click here to view the case dashboard</u> Thank you,

Universal Service Administrative Company

NOTE: Please do not reply to this email.